

2/6/17

Dear Mark,

I want to thank you for the wonderful care you gave my Dad. From your hands on approach as director to your marvelous nursing, aides and physical therapy staff to your lovely greeters and the kind ladies who made sure my Dad's room was spotless...

Everyone we came in contact with treated him with compassion and respect.

As I stated in a letter to your second floor staff...

Emerald Peak was my Dad's home away from home. You made him feel safe and you made us feel that somehow everything would be alright. The very first night, even though I was a real mess, I knew I could leave him and you would take care of him like he was your Dad. You are a remarkable team... One that should be proud of the amazing work you do each day. You are truly angels! We can never thank you enough for all you did.

The John Local Family

Forgive me if I left any of your staff out!